

DIEFENBACHER • DONOVAN • SIEBER

DENTAL 

Dear Patients of DDS Dental,

We have been working extremely hard these last few months to understand as much as we can about the transmission of COVID19 so we can implement the most effective safety measures available. There is nothing we want more than for our patients and staff to be safe! We'd like to share with you some of the changes you will see when you return to our office.

All patients will be asked to complete a COVID19 screening form online prior to their appointment. This will be sent over email and can also be found on our website under "Contact Us".

We require all patients to wear a mask inside the office and use the hand sanitizer provided upon arrival. Inside, there are new Plexi-glass barriers at our front desk. Please wait at the front desk, maintaining 2 metres social distance for us to greet you and take your temperature. Temperatures will be taken using a forehead infrared thermometer. We also ask that you try to limit the use of our washrooms if possible.

During any treatment that may generate aerosols (sprays) during the procedure, we are happy to announce that we have incorporated new technology designed with dental office safety in mind. These include advanced air filtration and cleaning systems that have been approved by Health Canada.

These changes may take some time for you to get used to, but for now they will be our new normal for the near future. If you have any concerns or questions regarding these safety measures that we have implemented, let us know, as we welcome all feedback. Your comments and contributions will only make us better.

Lastly, if you have any emergent dental issues, or feel that you would like to be seen as soon as possible, please contact us via email or phone so that we can properly prioritize your needs. For others, we thank you for your patience while we do our best to rebook everyone whose appointments were cancelled during our shutdown.

We look forward to seeing you!